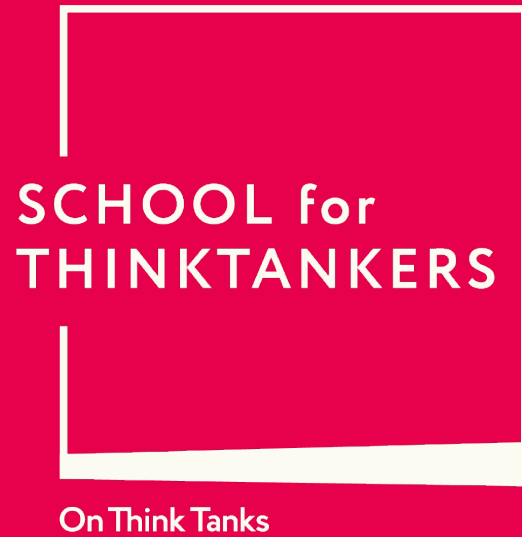




**SCHOOL for
THINKTANKERS**

On Think Tanks



Module 2. Governance and Management

Leading a think tank: challenges and
key functions

What's in a word?



GOVERNANCE
SOCIAL CONTRACT



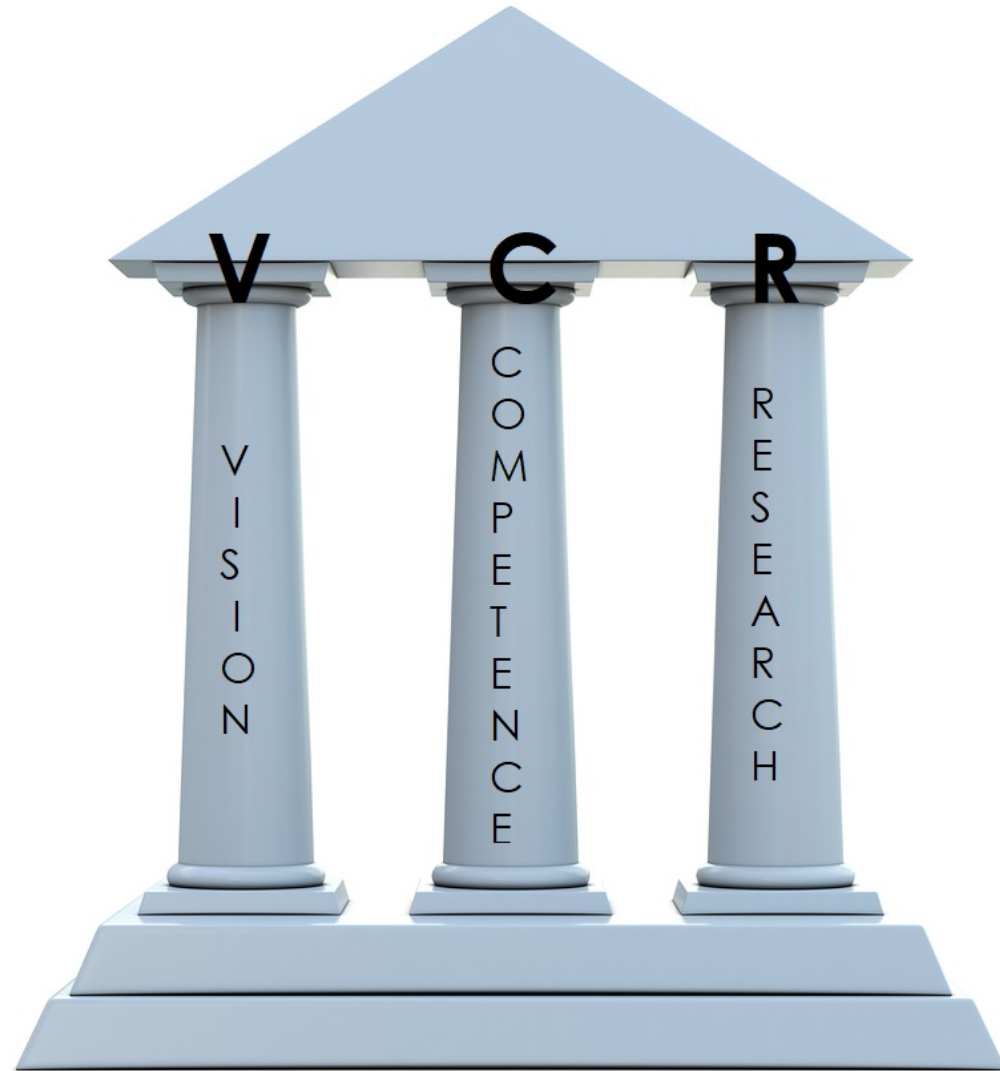
MANAGEMENT
PROCESSES THAT MANAGE THE
SOCIAL CONTRACT


Truth to Power?

- Who are think tanks accountable to?
- What and whose purpose do we serve?
- How much influence should we have?



Think Tank VCR Pillars



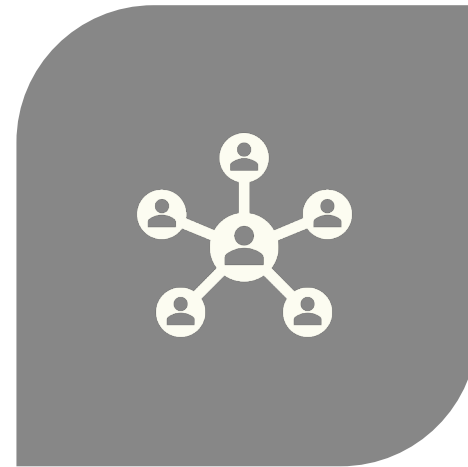


What makes a good leader?

Preconditions for successful leadership



VISION



NETWORK



A team needs:

- Trust
- Respect
- Accountability
- Humility
- Integrity

A leader needs:

- Relevance
- Uniqueness
- Centrality
- Autonomy
- Visibility

Management Tools

Strategic
Planning

Benchmarking

Advanced
Analytics

Change
Management

Digital
Transformation

Mission and
Vision
Statements

Employee
Engagement
Surveys

Balanced
Scorecard

Core
Competencies

Case Study

The Expectation
Exchange

What is it?


- A structured process for sharing perceptions / feedback, clarifying expectations, and finding out how to work together more effectively.
- It can be used 1:1, team:team, manager:team, etc.
- It prevents misunderstanding, promotes open relationships, and helps avoid potential problems or resolve difficult situations.

What I expect from
you is....

What I do not expect
from you is....

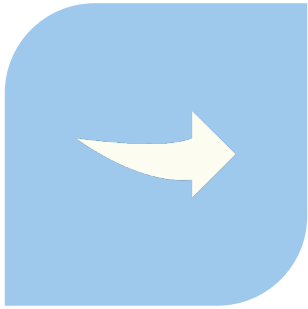
What you should
expect of me is....

What you should not
expect of me is....



What types of
management tools
have you used?

Structured Creativity



FORWARD PLANNING
SESSIONS



BLUE SKY MEETINGS



BROWN BAG
LUNCHES



RETREATS



Discussion



How has the pandemic affected your organization's operational workings? How have you adjusted?



Reflect on how and what (if any) management and governance challenges you as an individual or as an organization have learnt from this experience.



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